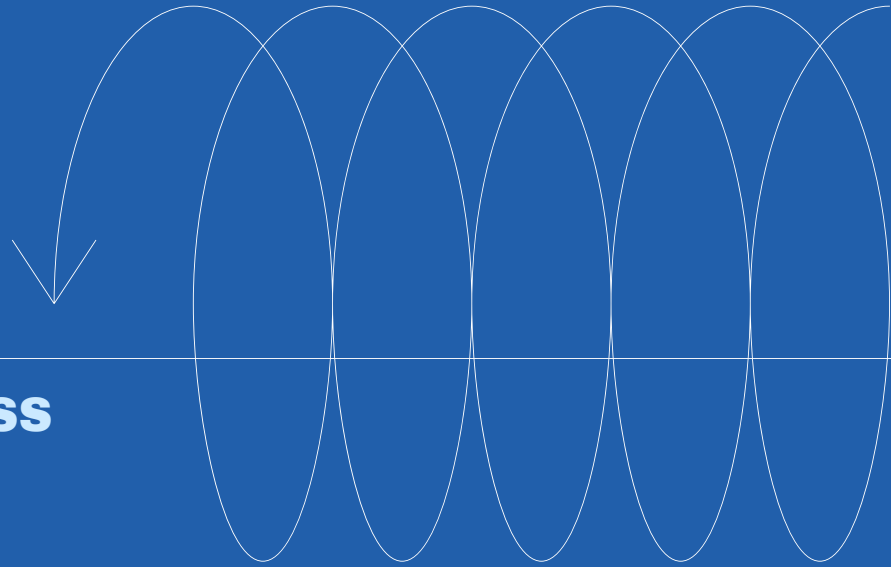




RETURNS MADE EASY

FOR 3PLS AND SUPPLIERS



RETURNS PROCESS AUTOMATION

The Octolan Returns Processing System was purpose-built to optimize the process of accepting returns into your warehouse. With a 2D scanner or mobile-phone in hand, your team can quickly stage and disposition returned merchandise while reconciling with RMAs and known tracking data.

FEATURES

- **Workflow-based, multi-stage dispositioning** allows for flexibility of process while streamlining the end to end flow of returns
- **Initial receipt staging** allows for prioritization of SLA terms, providing higher service levels for clients willing to pay a premium for expedited returns
- **3PL billing automation** simplifies the billing process to your clients
- **Blind-return and RMA** capabilities provide maximum flexibility
- **Multi-stage image capture** helps to justify fraud claims
- **Global UPC database** for items gives utility for unknown items as well as secondary market pricing insights
- **Client dashboard** and visibility capability keeps clients knowledgeable of their returns while reducing the need to contact customer care
- **API-based integration** provides seamless data exchange and visibility
- **Standalone or seamless integration** into WMS and eCommerce platforms